

Lisa Boesen

Speaker, Facilitator, Author, Coach

Creating

Compassionate

Connections™



Lisa's passion in life is all about sharing her dominant gifts, – *energy, insight and organization*. Or, as colleagues describe, she can “color-code chaos.” As a student of compassion, she researches the impact and importance of compassion on relationships, organizational culture and the patient experience.

With over 30 years of clinical, management, human

resources and performance improvement experience in healthcare delivery including acute care, rehabilitation, medical group practice, academic, not-for-profit and for-profit organizations, Lisa creates high-energy yet thoughtfully-provoking keynote and workshop sessions for her clients. She has designed and implemented outpatient programs, talent management programs and customer service training targeting specific organization business outcomes including patient satisfaction scores and various Human Resource metrics.

Lisa enjoys membership and has held leadership positions in multiple healthcare and human resources professional organizations. She holds a Masters in Organizational Management, is a Certified Human Resources Professional, certified MBTI® practitioner, certified facilitator and a Certified Compassion Fatigue Specialist. She has been featured in Advance Magazine, Medical Office Today, Mainstreet, The Ladders, and ICU Medicine.



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